

Seth Bagdanov

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WORK EXPERIENCE

IT Security Administrator • 02/2024 – Present

Automated Office Systems

- Ranked in Top 5% of users on both TryHackMe and Antisyphon Cyber Range
- Performed cybersecurity assessments including vulnerability scans, audits, and penetration tests for over 70 small and medium businesses
- Led incident response to ransomware and other breaches, including 2024 CrowdStrike outage
- Managed ProofPoint & Barracuda spam filters, resulting in a 5% increase in effectiveness

Systems Administrator III • 02/2022 – Present

Automated Office Systems

- Managed 100+ hypervisor hosts running VMware vSphere ESXi and Microsoft Hyper-V virtualization
- Implemented an automated workstation deployment system using Windows Deployment Services (WDS), reducing new computer setup time by 90%
- Administered a multi-tenant Microsoft 365 environment supporting over 1,500 users
- Configured and administrated Microsoft Windows Server 2003-2022 operating systems and services including Active Directory, Group Policy, DNS, DHCP, file and printer shares, terminal services, IIS, WSUS, WDS, Exchange, and SQL server

Senior Network Administrator • 08/2014 – 07/2017

CTS Technology

- Developed custom Python/SQL dashboard integrated with line-of-business application to display real-time alerts and stats
- Spearheaded cybersecurity disaster recovery operations and root cause analysis to respond to 20 enterprise ransomware incidents, including the 2017 WannaCry attack
- Monitored remote monitoring and management (RMM) platform and performed alert investigation, troubleshooting, mitigation, and event tuning for over 2,500 endpoints
- Provided advanced technical support as helpdesk Tier 3 escalation point for 2,500+ users

IT Support Specialist • 08/2013 – 03/2014

Campbell Whitten, PLC

- Developed company security policy and conducted user training to eliminate nearly 100% of malware incidents after two months
- Provided end user help desk troubleshooting and support for 15 employees
- Configured and installed new computer hardware, printers and peripherals, application software, and mobile devices

EDUCATION

Bachelor of Science (B.S.) in Computer Information Systems

Fresno Pacific University • GPA: 3.94 • 01/2017 – 06/2019

SKILLS

CERTIFICATIONS: CompTIA Security+, INE eCPPT (Certified Professional Penetration Tester), Microsoft MCP Server 2012

ACHIEVEMENTS: 1st Place Winner, 59 Days of Code Kern County (11/2019), ACloudGuru "AWS Cloud Practitioner" Training (8/2023), Lakera AI "Gandalf 2.0" Challenge (1/2024)